



OLD REPUBLIC HOME PROTECTION



FREEDOM HOME WARRANTY PLAN

**AFFORDABLE
COVERAGE**
you can **RELY ON**

Patriot Plan	\$295
Liberty Plan	\$395
Freedom Plan	\$495

\$75 Trade Call Fee

**The FREEDOM to choose
your own contractor
or use ours!**



NHSCA
Company Code
12H424



A+ Rating

Home is where the heart is.

While you're building a lifetime of memories, Old Republic Home Protection keeps your home protected with our comprehensive home warranty plans.

What is a Home Warranty?

Think of your systems and appliances like the heartbeat of your home, working in the background to support your lifestyle. When they malfunction, you can rest easy knowing that we are there for you with comprehensive repair and replacement coverage.

Safeguard what matters most with a home warranty from Old Republic Home Protection. Every home is unique, which is why we offer plans that can be custom-fit to meet the specific needs of home sellers and buyers.

Home seller benefits

- Homes may sell faster and for a higher price
- Attract better offers and increase buyer confidence
- Provide after-sale liability protection

Home buyer benefits

- Request service 24 hours a day, 365 days a year
- Peace of mind knowing you're protected against unexpected home repair costs
- The freedom to choose your own contractor

Home Warranty Advantages



We're always open!

When a covered item fails, request service online or by phone. Anytime. Day or night.



Protect your budget

Save money on the repair or replacement of your covered home systems and appliances.



Power in choice

After initiating service with ORHP, you can choose a qualified contractor and schedule service at your convenience.*



Renewable coverage

Don't let your valuable coverage expire. Renew your home warranty each year.

Learn more at orhp.com/freedom2choose.

*See page 4 for complete service process.

The Old Republic Difference

Our Promise

We realize that behind every service request there are real people with busy lives and pressing needs. We're committed to providing effective, efficient solutions so you can celebrate the joy of homeownership!

We Care.

We handle claims on a case-by-case basis: fast, friendly, efficiently.

We Listen.

We understand there is a human side to home warranties.

We're Dependable.

We want to give solutions, not excuses.

We're Helpful and Sincere.

We take pride in the service we offer.

We Know the Difference between "company policy" and "customer service."

We Set the Premier Example.

We offer comprehensive coverage and quality service at reasonable rates.

Our Goal is to create a positive difference in your life.



PROUD HERITAGE

45+ YEARS
in Business
We're not going anywhere!

600+
Team Members
Proud to be
People Helping People

SOLID REPUTATION

A+ Better
Business
Bureau
A rating to be proud of

6 More than
MILLION
customers served
since 1974

DEPENDABLE SERVICE

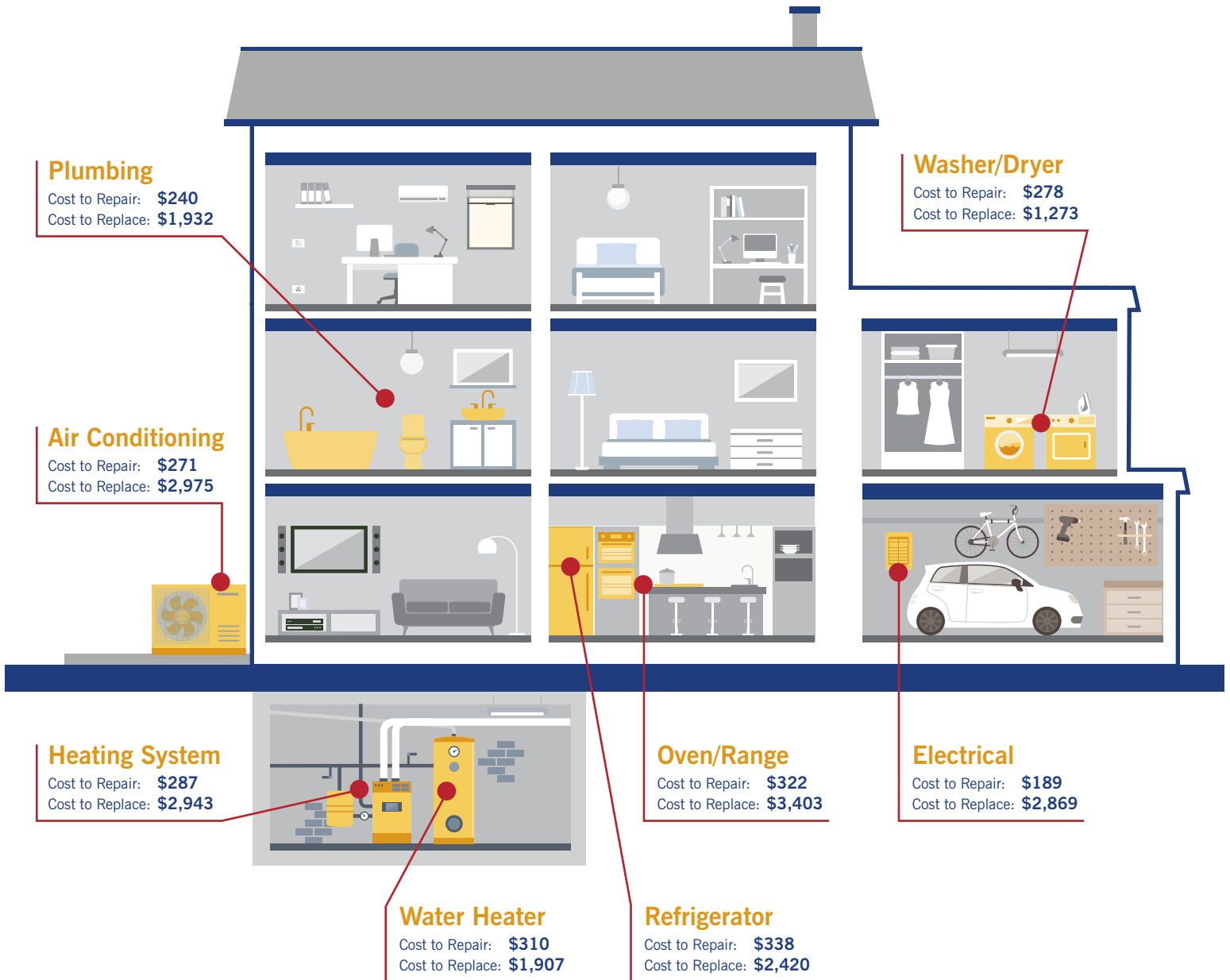
More than
\$173 MILLION
spent on claims
in 2021

Nearly
1 MILLION
service requests
placed in 2021

Typical Home Repair/Replacement Costs

You could pay hundreds—even thousands—of dollars without an Old Republic home warranty.

Reduce your risk of unplanned expenses and increase your peace of mind with the most comprehensive coverage in the industry.



And rest assured, if we can't repair your covered system or appliance, we'll replace it!

*Some items listed may be Optional Coverage. Costs shown are based on actual invoices paid by ORHP in 2021; retail costs may be higher. Costs may vary in your area. See Plan details for terms and conditions of coverage.

Choose Your Options

Our optional coverage choices for homebuyers allow you to customize your warranty to the unique needs of your home.

Check out some of your optional coverage choices below. Review all available options in the Optional Homebuyer Coverage section of this brochure.

Pre-season HVAC Tune-up

Avoid unexpected seasonal breakdowns

ORHP will perform one air conditioning maintenance tune-up between February and April and one heating system tune-up between September and November. Get the most out of your home warranty with preventative maintenance.



Appliance Limit Upgrade

Twice as nice appliances

Mid- to high-end appliance can be costly to replace, and more than one broken appliance can cause double the trouble. The Appliance Limit Upgrade Option for our Freedom Home Warranty Plan holders increases the appliance coverage limit by \$1,000* per appliance— at least *doubling* the limit for covered appliances and increasing your peace of mind.

**Terms and conditions apply. See Plan for details.*

Gas Fireplace

Stay cozy with a roaring fire

Keep your home warm during the chilly season with this blazing hot coverage option! This coverage includes gas valve, pilot assembly, thermocouple, wall switch associated with ignition or fan, and blower fan/motor.



Unexpected breakdowns are tough...



But submitting a service request has never been easier!

1



Submit Your Service Request

Request service quickly and simply at www.orhp.com/requestservice or call 800.972.5985.

2



Pay the Trade Call Fee (TCF)

You pay the trade call fee, and we find an independent service provider to diagnose your issue.

3



Schedule an Appointment

The service provider contacts you to schedule a convenient appointment.

4



Relax—You're in Good Hands!

The service provider will diagnose the issue, confirm coverage, and repair or replace covered components.

Frequently asked questions



What is a home warranty and how does it help me?

A home warranty is a service contract that protects home sellers and buyers against the cost of unexpected repairs or replacement of major home systems and appliances that break down due to normal wear and use.

With an Old Republic Home Protection home warranty, you'll enjoy dependable service, convenience, budget protection, and peace of mind. No more searching the internet for a reputable repairman, no more hassles over the cost of repairs, no more budget-busting repair bills.

What is the difference between my homeowners insurance policy and a home warranty plan?

A homeowners insurance policy undertakes to indemnify (compensate or reimburse) the homeowner against damage or liability which might arise from some unknown or contingent event. A home warranty plan is a residential service contract that repairs or replaces specified items in the home that fail due to normal wear and use.

What is a trade call fee (TCF)?

A TCF is similar to a co-pay and is due for each dispatched service request per trade.

Patriot Plan – \$295

This section of the Plan outlines Standard Coverage by trade. Please note: Universal exclusions and limitations of liability apply. **Standard Coverage is for both Home Seller and Homebuyer, unless otherwise indicated.** In this document, Old Republic Home Protection Company, Inc. will hereinafter be referred to as “we, us, our, ORHP.” The Home Seller/Homebuyer/Plan Holder will hereinafter be referred to as “you, your.”

Coverage subject to Terms and Conditions of Coverage summarized herein, and will be contained in the Plan Contract to be sent to the Homebuyer upon payment of Plan fee.

Home Seller’s Coverage Plan Limits: Access, Diagnosis, Repair, Attempted Repair, and/or Replacement **\$500 limit in total**

HVAC COVERAGE **\$1,500 limit in total**

Heating System/Ductwork Coverage◆

All components that affect the heating operation of the unit, including gas, oil, or electric heating system, built-in wall or floor heater, heat pump, mini-split ductless systems, thermostat, ductwork, accessible heat pump refrigerant lines, leaks or stoppages in accessible condensate drain lines. If necessary, as part of a covered replacement, we will upgrade a heat pump system to federally mandated HSPF standards.

Coverage is available for heating systems with capacity not exceeding five (5) tons per unit. There is no limit to the number of covered heating units. For heat pumps and heat pump package units: Air Conditioner/Cooler also applies.

NOT COVERED: Timers/clocks that do not affect the heating/cooling operation of the unit; vents; flues; fuel storage tanks; freestanding/window units; cable heat; zone controls and respective equipment; secondary drain pan; duct insulation; dampers; filters; diagnostic testing of, locating, and/or repairing leaks in ductwork (as required by any federal, state or local regulation, or when required due to the installation or replacement of system equipment); fireplaces and key valves; grain, wood, or pellet stoves; use of cranes or other lifting equipment to repair or replace units/system components; electronic air filters/cleaners; humidifiers and respective equipment; chillers and respective equipment; condensate drain pump; inaccessible heat pump refrigerant/condensate lines; Smart Vents and the like.

Coverage does not apply if the system is undersized relative to the square footage of the area being heated/cooled.

Air Conditioner/Cooler◆

All components that affect the cooling operation of the unit, including the central air conditioner, wall or through the wall air conditioner and evaporator cooler (including primary drain pan), mini-split ductless systems, condenser (including compressor), evaporator coil/air handler, thermostat, accessible refrigerant lines, leaks or stoppages in accessible condensate drain lines, metering device (e.g., evaporator coil piston or thermal expansion valve).

When a condenser has failed and replacement is necessary, in order to maintain system operational compatibility and operating efficiency that meets or exceeds that of the original equipment, we will replace any covered component as well as modify the plenum, indoor electrical, air handling transition, duct connections, and the installation of metering devices, as necessary.

Coverage is available for cooling systems with capacity not exceeding five (5) tons per unit. There is no limit to the number of covered air conditioning units.

NOT COVERED: Gas air conditioning units; portable units; zone controls and respective equipment; window units; wine refrigeration units; cooler pads; secondary drain pan; use of cranes or other lifting equipment to repair or replace units/system components; chillers and respective equipment; condensate drain pump; failures caused as a direct result of previous sealant or alternative refrigerant use; inaccessible refrigerant/condensate lines; refrigerant recapture, reclaim, and disposal; vents; flues; Smart Vents and the like. Coverage does not apply if the system is undersized relative to the square footage of the area being heated/cooled.

HOMEBUYER LIBERTY/FREEDOM PLANS INCLUDE: Up to \$100 per occurrence for haul away of a covered HVAC component when replacing that covered component; disposable filters; costs related to refrigerant recapture, reclaim, and disposal when required for diagnosis, repair, or replacement (\$500 limit; recharge limited to \$20 per pound, maximum five pounds).

Plumbing Coverage **\$1,000 limit**

- Drain line stoppages◆ (either branch or main) that can be cleared with a sewer cable through an accessible ground level cleanout, drain, or removable p-trap. If stoppage cannot be cleared with sewer cable, coverage includes hydrojetting through listed access points.
- Water, gas, supply/drain/sewer vent pipe leaks or breaks (including polybutylene)
- Toilet tanks, bowls, flushing mechanisms, and wax ring seals
- Water heater◆ (including tankless, power vent, and direct vent unit)
- Built-in jetted bathtub motor, pump, and air switch assemblies
- Shower and bathtub valves, including diverter valves
- Recirculating pump
- Garbage disposal
- Stop and waste valves◆
- Water pressure regulator◆
- Built-in instant hot/cold water dispenser
- Risers
- Angle stops and gate valves
- Built-in sump pump (for ground water only)

NOT COVERED: Fixtures; bidets; faucets; Roman tub valves/faucets; showerheads, handles, arms; hose bibbs; washer boxes; multi-valve manifolds and other attachments to pipes; gas log lighter; toilet lids and seats; water heater vents and flues; shower pans; stoppages due to roots or foreign objects; leaks/damage caused by roots; stoppages that cannot be cleared with cable or hydrojetting; flow restrictions in supply lines; water heater heat pump attachment; holding, storage or expansion tanks; bathtub jets; tub spout or tub spout diverter; steam showers/rooms and associated equipment; shower towers; thermostatic valves; spray arms; basket strainer; fire suppression systems; pop-up assemblies; noises or odors without a related malfunction; caulking or grouting; inadequate or excessive water pressure; remotes. In the event of a stoppage: access to drain lines from vent; removal of toilet; costs to locate, access, or install a ground level clean-out; stoppages in supply lines or drain lines for sprinkler, irrigation, landscape and pool/spa equipment.

NOTE: 1. Toilet tanks and bowls replaced with white builder’s standard.
2. Valves replaced with chrome builder’s standard.

HOMEBUYER LIBERTY/FREEDOM PLANS INCLUDE: Up to \$100 per occurrence for haul away of a water heater when covered replacement is required; faucets, showerheads, and shower arms (replaced with chrome builder’s standard); exterior and interior hose bibbs; toilet replacement up to \$600 per toilet per occurrence; water heater expansion tanks◆.

Electrical Coverage **\$500 limit**

Light switches, electrical outlets, main electrical panel/sub panel◆, meter base/socket/pedestal◆, breakers◆, fuses◆ and interior wiring, bath exhaust fans, ceiling fans, attic fans, whole house fans.

NOT COVERED: Light fixtures, including those on ceiling fans; bulbs; ballasts; heat lamps; doorbells; telephone, audio, video, computer, intercom, and alarm security wiring and systems; low voltage relay systems; smoke detectors; power surges; remote controls; vents; light sockets; meter.

HOMEBUYER LIBERTY/FREEDOM PLANS INCLUDE: Heat lamps.

Garage Door Opener Coverage **\$400 limit**

All components of the garage door opener that affect the opening and closing function, including battery backup.

NOT COVERED: Garage doors; hinges; springs; remote transmitters; key pads; light sockets; door cables; balancing the door; rollers.

HOMEBUYER LIBERTY/FREEDOM PLANS INCLUDE: Hinges, springs, remote transmitters, key pads.

Central Vacuum Coverage **\$500 limit**

Power unit, including motor and electrical components; dirt canister.

NOT COVERED: Attachments; removable components; accessories; hoses; vents; stoppages.

◆ We cover items located on the exterior or outside of the home that service only the main home or other structure we cover.

Appliance Coverage

All components that affect the primary functional operation of the primary unit in the home.

Dishwasher	\$500 limit
Trash Compactor	\$500 limit
Kitchen Exhaust Fan	\$250 limit
Oven, Range, Cooktop	\$500 limit
Built-in Microwave Oven	\$300 limit

HOMEBUYER LIBERTY/FREEDOM PLANS INCLUDE: Provide up to \$100 per occurrence for haul away of a covered appliance, when replacing that covered appliance.
Dishwasher: baskets, rollers, racks, runner guards.
Trash Compactor: lock and key assemblies, buckets.
Oven/Microwave/Range/Cooktop: racks, handles, knobs, interior lining.

NOT COVERED ON ALL APPLIANCES: Baskets; detachable components; dials; door glass; drawers; filters; flues; handles; interior lining; knobs; light sockets; light switches; lights; lock and key assemblies; microwave/cooktop drawer or range drawer combination unit; pans; portable or freestanding microwave; racks; refrigerator/oven combination unit; remote controls and respective equipment; rollers; runner guards; sensi-heat burners; shelves; timers, clocks, and vents that do not affect the functioning of the appliance; trash compactor buckets; trays; trim kits.

TIME-SENSITIVE COVERAGE FOR HOMEBUYER

Rekey Service Coverage for Homebuyer Only.

Rekey Service is available one time during the term of the Plan and includes the rekey of up to 6 keyholes (including deadbolts) and 4 copies of the key(s) total.

NOT COVERED: Sliding doors; garage door openers; replacement of deadbolts, knobs, or associated hardware; replacement of locks for any reason; padlocks; gate, window, file cabinet, safe, desk, or mailbox locks; or any other services provided by a locksmith.

NOTE: A Trade Call Fee is due for Rekey Service requested. You will be responsible for payment directly to the locksmith for any additional services.

Pre-Season HVAC Tune-Up Coverage for Homebuyer Only. \$200 limit

We will perform one A/C Pre-Season Tune-up between February and April and one Heating System Pre-Season Tune-up between September and November. You are responsible for requesting the tune-up during the pre-season period.

Maintenance tune-ups are provided for one unit. A Trade Call Fee is due for each seasonal tune-up requested. If you would like additional units tuned-up, you are responsible to pay the Service Provider directly for each additional unit. If covered service beyond the tune-up is required, an additional Trade Call Fee is due.

Calibrate thermostat, test temperature split, check refrigerant levels & system pressures and add refrigerant if necessary, check amp draw on condenser, check condenser coils and rinse with water if necessary, check the evaporator motor and compressor, check contactors, check accessible condensate lines for leaks, clean or replace filters (owner supplied), clean & tighten electrical connections, test capacitors, and check heating operation, inspect pilot system, test safety switches, test limit switches, and clean burners.

NOT COVERED: Filters; clearing of condensate line stoppages; evaporator/indoor coil cleaning, including acid cleaning; cleaning or unclogging services required to correct problems related to lack of maintenance.

INCREASE YOUR COVERAGE

Available to Homebuyer Only

Not available for multi-unit properties.

Liberty Plan – \$395

The purchase of Liberty Plan Coverage includes:

✓ **Patriot Plan Coverage**

✓ **Kitchen Refrigerator:** see page 3 for coverage details.

✓ **Plan Enhancements:**

- 1) **Plumbing:** faucets, Roman tub valves/faucets, showerheads, and shower arms (replaced with chrome builder's standard); exterior and interior hose bibbs; toilet replacement up to \$600 per toilet per occurrence; water heater expansion tanks♦.
- 2) **HVAC System:** disposable filters, costs related to refrigerant recapture, reclaim, and disposal when required for diagnosis, repair, or replacement (\$500 limit; recharge limited to \$20 per pound, maximum five pounds).
- 3) **Dishwasher:** baskets, rollers, racks, runner guards.
- 4) **Oven/Microwave/Range/Cooktop:** racks, handles, knobs, interior lining.
- 5) **Trash Compactor:** lock and key assemblies, buckets.
- 6) **Electrical:** heat lamps.
- 7) **Garage Door Opener:** hinges, springs, remote transmitters, key pads.
- 8) Provide up to \$100 per occurrence for haul away of a covered appliance, system, HVAC component, or water heater when replacing that covered appliance, system, or component.

Freedom Plan – \$495

The purchase of Freedom Plan includes:

✓ **Patriot Plan Coverage**

✓ **Liberty Plan Coverage** (Kitchen Refrigerator and Plan Enhancements)

✓ **Washer/Dryer:** see page 3 for coverage details.

✓ **Water Softener/Reverse Osmosis Water Filtration System:** see page 3 for coverage details.

Eagle Plan 2-Year Plan!

Two years of coverage for the Homebuyer can be purchased at the time the plan is initially ordered. Not available for multi-unit or new construction properties. Coverage, exclusions, and limits are the same for the two-year term.

Eagle Patriot – \$515

✓ **Two years of Patriot Plan Coverage**

Eagle Liberty – \$690

✓ **Two years of Patriot Plan Coverage**

✓ **Kitchen Refrigerator:** see page 3 for coverage details.

✓ **Plan Enhancements:** see above.

Eagle Freedom – \$850

✓ **Two years of Liberty Plan Coverage**
(Kitchen Refrigerator and Plan Enhancements)

✓ **Washer/Dryer:** see page 3 for coverage details.

✓ **Water Softener/Reverse Osmosis Water Filtration System:** see page 3 for coverage details.

Optional Coverage

Homebuyer Only

Since every home is different, Optional Coverage outlined in this section is available to meet the needs of your specific home. Optional Coverage may be added at any time prior to close of sale and up to 60 days after close of sale. For homes not going through a real estate transaction, Optional Coverage cannot be added after the initial payment of Plan fee. Please note: Universal exclusions and limitations of liability apply.

Swimming Pool/Spa Equipment◆ \$500 limit

Spa/Hot Tub◆ \$500 limit

Saltwater Circuit Board and Cell◆ \$1,000 limit

Above ground level and accessible working parts and components of heating and filtration system, including heater, motor, filter, filter timer, diatomaceous filter grid, pump, gaskets, timer, backwash/flush/check/auto fill valve, pool sweep motor and pump/booster pump, above ground plumbing pipes and wiring, control panel. Coverage also includes spa blower (with purchase of Spa/Hot Tub Option) and/or saltwater circuit board and cell (with purchase of Saltwater Circuit Board and Cell Option).

NOT COVERED: Remote control panel and switches; air switches; water chemistry control equipment and materials (e.g., chlorinators, ionizers, ozonators, etc.); disposable filtration mediums (sand, diatomaceous earth, filter cartridges, etc.); skimmer; heat pump; valve actuator motor; salt; cleaning equipment including pop-up heads, turbo valves, pool sweeps; swim jet/resistance pool and respective equipment; damage or failure as a result of chemical imbalance; underground water, gas, and electrical lines; lights; jets; ornamental fountain motors and pumps; power center; electronic or computerized control boards that are part of a remote or automated management system (e.g., Aqualink, Compool, or the like) and any respective equipment; liners; overflow/negative edge/infinity pool motor and effects pump; inflatable pool/spa equipment; steam showers/rooms and associated equipment.

Solar Pool and/or Spa Components◆ \$1,500 limit

Only available with Pool/Spa Equipment Coverage.

All above ground parts including pump, valves, solar panels, controller, and tank.

NOT COVERED: Pipe insulation; mounting brackets; passive solar heating and cooling systems.

Solar Hot Water System Equipment◆ \$1,500 limit

All above ground parts including pump, valves, solar panels, controller, and tank.

NOT COVERED: Pipe insulation; mounting brackets; passive solar heating and cooling systems.

Limited Roof Leak Repair◆ - NEW! \$1,000 limit

Not available in Hawaii.

The repair of specific leaks that occur in the roof or roof cap located over the occupied living area of the main dwelling (excluding garage), provided the leaks are the result of rain and/or normal wear and deterioration and the roof was watertight and in good condition on the effective date of the Plan.

NOT COVERED: Gutters; downspouts; drain lines; flashing; skylights; patio covers; scuppers; glass; sheet metal; ridge vent; roof mounted installations; leaks that occur in a deck or balcony when deck or balcony serves as the roof of the structure below; leaks that result from or that are caused by roof mounted installations; improper construction or repairs; missing or broken roof shingles or tiles; damage caused by persons walking or standing on the roof; failure to perform normal maintenance to roof and gutters; improper installation; leaks manifested prior to the effective date of the Plan.

NOTE: An actual water leak must occur during the coverage period for coverage to apply under this Plan. **NOT APPLICABLE TO NEVADA RESIDENTS:** If the area of the roof that is leaking has deteriorated to such an extent that the leak cannot be repaired without partial replacement of the roof, the company's obligation is limited to the cost of repair if such leak had been repairable. In the event the roof has exceeded its life expectancy and must be replaced, this coverage will not apply.

Well Pump◆ \$1,000 limit

Booster Pump◆ \$1,000 limit

Pump servicing only the home or other structure covered by us. Domestic use only. One well pump/booster pump per Plan.

NOT COVERED: Control boxes; pressure switches; capacitors or relays; cost of locating pump; pumps that service more than one residence.

Septic Tank Pumping◆ One time

Septic Systems/Sewage Ejector Pump◆ \$500 limit

Septic Tank Pumping (For Single or Dual Compartment Tanks):

Septic tank must service only the main home or other structure covered by us. If the septic tank is full or a stoppage is the result of a septic tank back-up, we will pump the septic tank (and dispose of waste) one time during the term of the Plan.

Septic System/Sewage Ejector Pump:

Aerobic pump, jet pump, grinder pump, sewage ejector pump, septic tank and line from house to tank.

NOT COVERED: Seepage pits; stoppage or damage due to roots; the cost of locating tank; chemical treatments; tile fields and leach beds; leach lines; lateral lines; insufficient capacity; level sensors/switches; control panels; associated electrical lines.

OF6.3 (11/2022)

Water Softener/Reverse Osmosis

Water Filtration System◆ \$500 limit

Water softener/reverse osmosis system (for drinking water) and their respective equipment.

NOT COVERED: Leased or rented units; any and all treatment, purification, odor control, iron filtration components and systems; discharge drywells; resin bed replacement; salt; replacement of filters, water filters, pre-filters, filter components; replacement membranes; RO filtration system for pool/spa.

Washer/Dryer (Per Set)◆

Washer \$500 limit
Dryer \$500 limit

All components that affect the washing or drying operation of the primary units, including belts, pump, motor, tub, timer, drum, thermostat, transmission, heating element, control board and touch pad, rollers.

NOT COVERED: Plastic mini-tub; venting; filter; lint screen; all-in-one-tub wash/dry unit; soap dispenser.

Kitchen Refrigerator Located in kitchen \$1,000 limit

Coverage for one freestanding or one built-in unit (single or dual compressor), and ice maker.

All components that affect the cooling operation of the primary unit, including compressor, thermostat, condenser coil, evaporator, and defrost system.

NOTE: Repair or replacement of ice makers, ice crushers, cold beverage dispensers and their respective equipment (including ice bucket) are covered for kitchen refrigerators only providing parts are available and unit is repairable.

NOT COVERED: Filter; interior thermal shell; food spoilage; insulation; multi-media centers; wine vaults; cost of recapture or disposal of refrigerant; refrigerator/oven combination units; components that do not affect the primary function of the unit, such as coffeemakers, hot water dispensers, etc.; kegerator; walk-in refrigerator; drain pans.

Additional Refrigeration Units

Only available with Kitchen Refrigerator Option. Single compressor units only.

Additional Refrigerator \$1,000 limit

Wet Bar Refrigerator,
Wine Refrigerator,
Freestanding Freezer, and
Freestanding Ice Maker \$500 limit in total

Provides coverage for up to four additional refrigeration systems, such as: additional refrigerator, wet bar refrigerator, wine refrigerator, freestanding freezer and freestanding ice maker.

All components that affect the cooling operation of the unit, including compressor, thermostat, condenser coil, evaporator, and defrost system.

NOT COVERED: Built-in ice maker; ice crusher; beverage dispenser and their respective equipment; filter; interior thermal shell; food spoilage; insulation; multi-media centers; wine vaults; cost of recapture or disposal of refrigerant; refrigerator/oven combination units; components that do not affect the primary function of the unit, such as coffeemakers, hot water dispensers, etc.; dual compressor units; kegerator; walk-in refrigerator; drain pans.

Freestanding ice maker ONLY: Repair or replacement of ice makers, ice crushers, beverage dispensers and their respective equipment are covered providing parts are available.

NOT COVERED ON ALL APPLIANCES: Baskets; buckets; detachable components; dials; door glass; drawers; filters; flues; handles; interior lining; knobs; light sockets; light switches; lights; lock and key assemblies; pans; racks; rollers; runner guards; shelves; trays; trim kits; vents.

Appliance Limit Upgrade - NEW! \$1,000 limit (per appliance)

An additional \$1,000 will be applied toward the standard limitation to the diagnosis, repair, or replacement of kitchen appliances, clothes washer and dryer, kitchen refrigerator, and additional refrigeration units.

LIMITS: The applicable Buyer's Coverage Options for the Washer/Dryer, Kitchen Refrigerator, and/or Additional Refrigeration Units must be purchased or included in the contract. All other terms and conditions of coverage apply.

Gas Fireplace

\$500 limit

Gas valve, pilot assembly, gas log lighter, thermocouple, wall switch associated with ignition or fan, blower fan/motor.

NOT COVERED: Remote systems; grain, wood, or pellet stoves; decorative logs; hinged mechanisms; glass; damper; flue; firebox.

◆ We cover items located on the exterior or outside of the home that service only the main home or other structure we cover.

When You Need Us

It can be inconvenient when a home system or appliance unexpectedly breaks down. When you need service, we are here to provide you with a helping hand and peace of mind. Please take a few moments to become familiar with the Plan and keep it handy, as it will save you both time and money. This entire document explains all the terms and conditions of coverage, with distinct sections to make the Plan easy to understand and simple to use. If you have any questions about coverage, please visit www.orhp.com or contact us directly at **800.972.5985**.

Review the “ABCs of Coverage” to ensure your service issue is covered by the Plan. In accordance with the terms and conditions of the Plan, we will perform services, and repair or replace components, systems and appliances mentioned as covered; we exclude all others. Coverage is subject to limitations.

We will provide service for covered systems or appliances that malfunction, and are reported, during the term of the Plan that:

- A)** Are installed for diagnosis and located within the interior of the main foundation of the home and garage (inside the load-bearing walls of the structure). Systems or appliances located on the exterior or outside of the home (including porch, patio, etc.) are not covered with the exception of items marked with a ♦,
 - B)** Were correctly installed and working properly on the effective date of the Plan, and
 - C)** Have become inoperable due to normal wear and use (including rust, corrosion, and chemical or sediment build-up), after the effective date of coverage.
- Pre-existing conditions are not covered.

Coverage may apply to a malfunction that existed at the effective date/transfer of ownership (excludes renewal and non-real estate transaction customers) if, at that time, 1) the malfunction was unknown to the home seller, agent, buyer, or home inspector, 2) the malfunction was undetectable and would not have been detectable by visual inspection or simple mechanical test. A visual inspection of the covered item verifies that it appears structurally intact and without damage or missing parts that would indicate inoperability. A simple mechanical test consists of turning the unit on and off, verifying the unit operates without irregular sounds, smoke or other abnormal outcome.

Place service requests online at www.orhp.com or call us at 800.972.5985

- ✓ We accept service requests 24 hours a day, 365 days a year.
- ✓ We require you to contact us so we may have the opportunity to explain the service process.
- ✓ **We will not reimburse you for services performed without our prior authorization.**

In cases of **EMERGENCY**, we will make reasonable efforts to expedite service, including initiating our service effort within 24 hours. An emergency is defined as a service issue resulting in 1) No electricity, gas, water or toilet facilities to the entire home; 2) A condition that immediately endangers health and safety; 3) A condition that interferes with healthcare support of occupants; and/or 4) A system malfunction that is causing ongoing damage to the home. Other conditions may, at our discretion, be considered an emergency. If you should request non-emergency service outside of normal business hours, you will be responsible for additional fees, including overtime.

Nevada Residents: If the emergency renders the dwelling unfit to live in due to defects that immediately endanger health or safety, repairs will commence within 24 hours, and be completed as soon as practicable. If repairs cannot be completed within three calendar days, we will provide a status report as to when repairs will be completed to you and to the Commissioner by electronic mail at pcinfo@doi.nv.gov.

If you are not satisfied with the manner in which we are handling your request, you may contact the Commissioner directly at 888.872.3234.

You are responsible to pay a **TRADE (SERVICE) CALL FEE (TCF)**. The TCF is due for each dispatched service request by trade (plumbing, electrical, appliance, heating/air conditioning, etc.). The TCF is due at the time of service request. Service work is guaranteed for 30 days. The TCF is due whether service is covered or denied. Essentially, when we incur a cost of service, you are responsible for a TCF. A TCF may be due if you fail to be present at the scheduled appointment time, if you cancel your request once the Service Provider is en route to your home, or you request a second opinion of the Service Provider's diagnosis.

There's Power in Choice

Choose a qualified contractor or use our network of Independent Service Providers.

To ensure you receive reputable and unbiased service, we have built an extensive network of **SERVICE PROVIDERS** who provide service to our Plan Holders at fair and reasonable rates. Our network, however, is not all inclusive for every trade, in every town, across the nation. For that reason, we may request or authorize you to contact an Independent Out-of-Network Contractor directly to obtain service.

How to Choose a Qualified Contractor in Your Area

Once you report a service request to us, you may prefer to work with a local, qualified INDEPENDENT CONTRACTOR outside of our network. In that case, or if we authorize you to contact such a contractor directly, proceed as follows:

- 1) The Contractor should be qualified, licensed, and insured, and charge fair and reasonable rates for parts and service.
- 2) Once the technician is at the home, and prior to any services being rendered, the technician must call our Authorization Department with the diagnosis and a breakdown of services required (including parts and labor). Covered repairs or replacements will be authorized if work can be completed at an agreed upon rate. If we do not agree with the bid provided by the Contractor, we reserve the right to request a second opinion or, if you prefer, we may authorize the repair and reimburse you our cost, which may be less than retail.
- 3) We will provide an Authorization Number for the covered services and dollar amount that we have authorized. Failure to contact us as outlined may result in denial of coverage.
- 4) Upon completion of the authorized services, the Contractor must provide you an itemized invoice for the authorized charges.
- 5) You must submit the itemized invoice, including the Authorization Number provided by us, for reimbursement. If you do not follow guidelines as provided, we have no obligation to reimburse you, or we may reimburse you our cost, which may be less than retail.
- 6) A Trade Call Fee is due per trade, and will be deducted from any reimbursement provided.
- 7) You are expected to pay the Independent Out-of-Network Contractor directly for the services rendered and then submit the invoice to us for reimbursement. We accept invoices by fax (800.866.2488), post (P.O. Box 5017, San Ramon, CA 94583-0917) or email to: easyas123@orhp.com.

How to Use ORHP's Independent Contractor Network

When you place a service request, we will notify an **INDEPENDENT CONTRACTOR** (Service Provider - who is not an agent or employee of the company) who will contact you directly to schedule a mutually convenient appointment during normal business hours. Under normal circumstances, our service effort will be initiated within 48 hours. Throughout the service effort, we urge you to take reasonable measures to prevent secondary damage (e.g., turning off water to the home in the case of a major pipe leak).

If you experience any difficulties during the service process, you can contact the Service Provider or us directly for assistance.

We have the sole right to determine whether a covered system, appliance or component will be repaired or replaced. We reserve the right to request or dispatch a second opinion at our expense. We are not responsible for non-covered work performed or non-covered costs.

We reserve the right to provide **PAYMENT IN LIEU** of repair or replacement in the amount of our actual cost. Payment will be provided based on our negotiated rates with our Service Provider and/or Supplier network, which may be less than retail. We are not responsible for work performed once you accept payment in lieu of service. Our normal processing time, from the date of receipt of invoice/your acceptance to the issuance of a check, is approximately two weeks.

To ensure continued coverage of the system or appliance for which we provide a payment in lieu settlement, either during the current or future term of coverage between you and us, you must provide proof of repair or replacement that meets our reasonable satisfaction. You may send proof to ProofofRepair@orhp.com.

Obligations under this Plan Contract are backed by the full faith and credit of Old Republic Home Protection Co., Inc. Old Republic Home Protection, P.O. Box 5017, San Ramon, CA 94583

Limits of Liability

It is important that you understand the Plan coverage and its limitations, as they may affect the coverage provided for any service requested.

This Plan Contract is intended to provide quality protection against the high cost of home repair. It is intended to help reduce the Plan Holder's out-of-pocket costs for covered services. Coverage is not all inclusive; there may be situations in which you will be responsible to pay additional costs for parts or services not covered by the Plan. In those situations, we will work with you to determine the best course of action to reasonably minimize your out-of-pocket costs.

1. GENERAL LIMITATIONS. THIS PLAN DOES NOT COVER:

- A. System or appliance repairs, replacements or upgrades required as a result of:
 - 1. A malfunction due to missing components or equipment;
 - 2. A malfunction due to lack of capacity of the existing system or appliance;
 - 3. A malfunction due to a system or appliance with mismatched components in terms of capacity or efficiency;
 - 4. Any federal, state, or local regulations or ordinances; utility regulations; building or zoning code.
- B. Routine maintenance or cleaning.
- C. Damage caused by people, pests, or pets.
- D. Missing components.
- E. Improper repair/installation/modification of the covered item.
- F. Any costs related to the repair or replacement of systems, appliances, or components covered, in whole or in part, by an existing manufacturer/distributor/ or other warranty. *With purchase of 4-YR New Construction Plan: We provide coverage for labor and other specified costs for covered repairs/ replacement, but not for equipment or component costs covered by an existing manufacturer/distributor/other warranty.*
- G. Repair, replacement, installation, or modification of any covered system or component for which a manufacturer has issued a warning, recall, or other design flaw or determination of defect.
- H. Cosmetic or other defects that do not affect the functioning of the unit.
- I. Solar systems and components, including holding tanks.
- J. Electronic, computerized, pneumatic, energy, or manual management systems.
- K. Systems or appliances classified by the manufacturer as commercial, or commercial equipment modified for domestic use.
- L. Electrolysis.
- M. Outside or underground piping and components for geothermal and water-sourced heat pumps, including well pumps and respective equipment.
- N. Matching dimensions, color, or brand. We are responsible for providing installation of equipment comparable in features (that affect the operation of the system or appliance), capacity, and efficiency only. If feature is no longer available, our obligation is limited to equivalent unit based on available existing features. We may install a lesser capacity unit (water heater, HVAC unit, etc.) if the projected output, recovery time, or efficiency of the replacement unit is equal to or greater than that of the existing unit being replaced.
- O. Systems and appliances that have no malfunction, that have not failed due to normal wear and use, or that are not installed for diagnosis.
- P. Services requested prior to the effective date of the coverage or after the expiration date of coverage.
- Q. Services requested for Optional Coverage not purchased, or for Options not available to Home Seller.
- R. Restocking and return shipping fees.

*Additional Coverage may be available with Liberty or Freedom Plan.

2. PERMITS AND OTHER FEES:

- A. You may be responsible for the payment of additional fees not covered according to the terms and conditions of the Plan. These fees may include, but are not limited to:
 - 1. The cost of permits and code upgrades.
 - 2. The cost to haul away components, systems, or appliances that have been replaced under the terms of coverage.*
 - 3. The cost for cranes or other lifting equipment.
 - 4. The cost of construction, carpentry, or other modifications made necessary by existing or installing different equipment.
 - 5. Relocation of equipment.
 - 6. Costs related to refrigerant recapture, reclaim, and disposal.*

3. ACCESS:

- A. When covered heating and plumbing service is performed, access will be provided through unobstructed walls, ceilings, and floors only. In that case, we will return access opening to a rough finish condition (concrete, mud, wire, drywall, plaster, and tape). We reserve the right to provide payment in lieu of repairs.
- B. We do not cover the restoration of any wall, ceiling, or floor coverings, cabinets, counter tops, tile, paint, or the like.
- C. We are not responsible for providing or closing access to covered items, except as noted above and in Coverage Plan Limits.
- D. We do not provide coverage to remove or install non-related systems, appliances, or equipment in order to render a covered repair or replacement.
- E. We do not excavate or backfill.

4. GENERAL EXCLUSIONS:

- A. This Plan does not cover services required as a result of:
 - 1. Accidents; water damage; failure due to power surge or overload; or structural damage or defect.
 - 2. Lightning; mud; earthquake; fire; flood; freezing; ice; snow; soil movement; wind; storms; or acts of nature.
- B. Except where noted, we do not pay for upgrades; components; equipment; or services required due to the incompatibility or dimensions of the existing equipment with the replacement system; appliance; or component; or with new types of chemicals or material utilized to operate the replacement equipment. This includes without limitation, differences in technology; refrigerant requirements; or efficiency as mandated by federal, state or local governments. If upgrades are required, we cannot perform service until you complete corrective work. If additional costs are incurred in order to comply with regulations, we will not be responsible for the added expense.
- C. We reserve the right to repair systems and appliances with non-original manufacturer's parts, including rebuilt or refurbished parts.
- D. We do not pay, nor are we liable, for secondary or consequential loss or damage; personal or property loss or damage; or bodily injury of any kind.
- E. We are not responsible for a Service Provider's neglect or delay; or their failure to provide service, repair, or replacement; nor are we responsible for any delay in service, or failure to provide service, which may be caused by conditions beyond our control, such as, but not limited to, parts on order, labor difficulties, or weather.
- F. We do not pay for food spoilage; loss of income; utility bills; or living expenses.
- G. We are not responsible to perform service involving, providing disposal of, or remediation for, contaminants/hazardous/toxic materials, such as, but not limited to: asbestos; mold; sewage spills; or lead paint.
- H. We do not pay, nor are we liable, for any claim arising as a result of any pathogenic organism such as: bacteria; yeast; mildew; virus; rot or fungus; mold or their spores; mycotoxins; or other metabolic products. We are not, under any circumstances, responsible for:
 - 1. Diagnosis, repair, removal, or remediation of such substances;
 - 2. Damages resulting from such substances, even when caused by or related to a covered malfunction;
 - 3. Damages resulting from such substances, regardless of any event or cause that contributed in any sequence to damage or injury.

Cancellation and Arbitration

Please see Cancellation and Arbitration clause.

Cancellation: This Plan is non-cancelable, except for 1) nonpayment of fees; 2) fraud or misrepresentation of facts material to the Plan or a request for service thereunder; 3) upon mutual agreement between you and ORHP; or 4) if you harm or threaten the safety or well-being of ORHP, any employee of ORHP, a Service Provider, or any property of ORHP or of the Service Provider. If Plan is canceled, you shall be entitled to a pro-rata refund of the paid Plan fee for the unexpired term less service cost incurred and a \$50 processing fee. If a refund calculation results in you owing us for services rendered, we will bill you the net amount due or the unpaid Plan Contract fee, whichever is less.

Nevada Residents: Our reasons for cancellation include 1) nonpayment of fees by you; 2) fraud or misrepresentation of facts material to the Plan by you in obtaining the service contract, or in presenting a claim for service thereunder. If Plan is canceled within the first 30 days of coverage, you will receive a full refund. However, if services have been rendered, you will receive a pro rata refund for the unexpired term, less service cost incurred during the current contract year and a \$25 cancellation fee. If Plan is canceled after 30 days, you will receive a pro rata refund for the unexpired term, less service cost incurred during the current contract year and a \$25 cancellation fee. If Plan is canceled by us, you will receive a pro rata refund for the unexpired term less unpaid trade call fees. If Plan is canceled by us, we shall mail a notice to you at the last known address contained in our records, at least 15 days prior to cancellation, stating the reason and effective date of cancellation. A 10% penalty per month shall be added to a refund not paid within 45 days of request to cancel.

Utah Residents: Our reasons for cancellation only include 1) nonpayment of fees; or 2) misrepresentation of facts material to the Plan. If Plan is canceled, you will receive a pro rata refund for the unexpired term, less service cost incurred, and a \$25 processing fee. If a refund calculation results in you owing us for services rendered, we will bill you the net amount due or the unpaid Plan Contract fee, whichever is less.

If Plan is canceled by us, a 30-day notice will be provided prior to cancellation.

Coverage afforded under this contract is not guaranteed by the Property and Casualty Guaranty Association. This service contract or warranty is subject to limited regulation by the Utah Insurance Department. To file a complaint, contact the Utah Insurance Department.

Washington Residents: Our reasons for cancellation include 1) nonpayment of fees; 2) fraud or misrepresentation of facts material to the Plan; 3) upon mutual agreement between you and ORHP; or 4) if you harm or threaten the safety or well-being of ORHP, any employee of ORHP, a Service Provider, or any property of ORHP or of the Service Provider. If Plan is canceled within the first 30 days of coverage, you will receive a full refund. However, if services have been rendered, service cost incurred will be deducted. If Plan is canceled after 30 days, you will receive a pro rata refund for the unexpired term, less service cost incurred, and a \$50 processing fee. If a refund calculation results in you owing us for services rendered, we will bill you the net amount due or the unpaid Plan Contract fee, whichever is less.

Wyoming Residents: Our reasons for cancellation include 1) nonpayment of fees; 2) fraud or misrepresentation of facts material to the Plan; 3) upon mutual agreement between you and ORHP; or 4) if you harm or threaten the safety or well-being of ORHP, any employee of ORHP, a Service Provider, or any property of ORHP or of the Service Provider. If Plan is canceled within the first 30 days of coverage, you will receive a full refund. However, if services have been rendered, service cost incurred will be deducted. If Plan is canceled after 30 days, you will receive a pro rata refund for the unexpired term, less service cost incurred, and a \$50 processing fee. If a refund calculation results in you owing us for services rendered, we will bill you the net amount due or the unpaid Plan Contract fee, whichever is less. A ten percent (10%) penalty per month shall be added to a refund not paid within forty five (45) days of request to cancel.

Important Dispute Resolution: This Plan is subject to Arbitration. Please read carefully as you will be giving up various rights to have disputes resolved in court and/or as part of a multi-party or class proceeding.

Dispute Resolution: Most of your concerns about the Plan can be addressed simply by contacting us at 800.972.5985. In the event we cannot resolve any dispute with you, this Plan will be subject to the Arbitration Provision. Please read it carefully. Under this provision, you will be giving up certain rights to have a dispute settled in court and/or settled as a part of a multi party or class proceeding.

If you do not want to agree to this provision, you may cancel your Plan by contacting us at arbitration@orhp.com within 30 days of purchase of your Home Protection Plan. Otherwise, this arbitration provision will be applicable.

Arbitration: By entering into this Agreement the parties agree and acknowledge that all disputes they have that involve us, or arise out of actions that we did or did not take, shall be arbitrated as set forth herein as long as the claim is in excess of the applicable small claims court jurisdictional limit. *The parties further agree that they are giving up the right to a jury trial, and the right to participate in any class action, private attorney general action, or other representative or consolidated action, including any class arbitration or consolidated arbitration proceeding.*

All disputes or claims between the parties arising out of the agreement or the parties' relationship shall be settled as follows:

- 1) Small claims court; for claims within the applicable small claims court jurisdictional limit, or
- 2) Final and binding arbitration held in the county of the covered property address (or other location mutually agreed upon by both parties) for claims in excess of the Small Claims Court jurisdictional limit.

The arbitration shall be conducted by the American Arbitration Association pursuant to its rules for consumer disputes. Copies of the AAA Rules and forms can be located at www.adr.org, or by calling 800.778.7879. The Company agrees to pay the initial filing fee if the customer cannot afford to pay the fee or to reimburse the customer for filing fees unless the arbitrator determines that the claim is frivolous. *The arbitration award may include attorney's fees if allowed by state law and may be entered as a judgement in any court of proper jurisdiction.*

The parties expressly agree that this Agreement and this arbitration provision involve and concern interstate commerce and are governed by the provisions of the Federal Arbitration Act (9 U.S.C. § 1, et seq.) to the exclusion of any different or inconsistent state or local law, ordinance or judicial rule.

Things You Should Know

Coverage subject to Terms and Conditions of Coverage summarized herein, and will be contained in the Plan Contract to be mailed to the Homebuyer upon payment of Plan fee.

Plan Effective Dates:

Your Plan term (effective and expiration date) will be indicated on the Declaration of Coverage, mailed to you upon our receipt of payment.

We provide coverage for single family residential-use (including condominium, townhome, manufactured, or mobile home) resale and new construction homes less than 5,000 sq. ft., unless amended by us prior to the effective date of coverage. Resale and new construction homes 5,000 sq. ft. or more, multiple units, mother-in-law-units, guest homes, casitas, ADUs, and other structures are covered if appropriate fee is paid. Please call for quote. Coverage for homes 10,000 sq. ft. or more is not available. NOTE: Home Seller's Coverage is not available on homes 5,000 sq. ft. or more, multi-unit dwellings, guest homes, casitas, properties not going through a real estate transaction, for sale by owner properties, and lease-purchase properties.

This coverage is for **residential-use property only**. It does not cover commercial property or homes used as a business, such as: nursing/care homes, fraternity/sorority houses or day care centers.

If this Plan is for a duplex, triplex, or four-plex, then all units within the dwelling must be covered by an ORHP Plan for applicable coverage to apply to shared systems and appliances. For cost of Optional Coverage, multiply option cost by the number of units. Common grounds and facilities are excluded.

Homebuyer's Coverage

Homebuyer's Coverage is effective for the term indicated on the Declaration of Coverage. Coverage is normally effective upon close of sale for a one-year term. Your Plan effective date and term may vary. **The Plan fee must be received within 30 days after close of sale.** If you take possession prior to close of sale (or obtain possession through rental or lease agreement), the Plan fee is due upon occupancy and coverage will begin upon receipt of Plan fee by ORHP. We offer a 60-day grace period from the close of sale during which you may add Optional Coverage. You must request and pay for Optional Coverage within the 60-day grace period or it shall be conclusively presumed that you do not wish to add additional Optional Coverage. Upon receipt of additional Plan fee, an updated Declaration of Coverage will be issued to confirm the coverage provided.

Home Seller's Coverage (for listing/closing period):

Seller's coverage is available only in conjunction with the purchase of coverage for the Homebuyer. Coverage becomes effective the day the application is received by us, and continues until the expiration of the initial listing period (up to 180 days), close of sale, or listing termination; whichever occurs first. If it is determined at any time that Homebuyer's Coverage will not be purchased through ORHP, the Seller's coverage will be immediately canceled. Should close of sale not occur in the 180-day period, we may, at our sole discretion, extend the seller's coverage period. **Pre-existing conditions are not covered for the Home Seller.** Known defects of covered items found at the time of home inspection are excluded from coverage until proof of repair or replacement is received by us. You may send proof to ProofofRepair@orhp.com.

For homes not going through a real estate transaction:

Plans are normally purchased as part of a real estate transaction. If you are not involved in a resale transaction, Plan fees, terms or coverage may vary. Please call for a quote. **Coverage is effective 30 days following receipt of payment by us.** The effective date will be confirmed on the Declaration of Coverage. Optional Coverage cannot be added after the initial payment of Plan fee. **Pre-existing conditions are not covered for homes not going through a real estate transaction.**

Renewals:

The Plan will be renewed at our discretion. If your Plan is eligible for renewal, we will notify you of the Plan fee and terms of renewal approximately 60 days prior to expiration of coverage. To ensure there is no lapse of coverage, payment must be received prior to Plan expiration. Plan fees may increase upon renewal.

We also offer the convenience of automatic renewal. When you select automatic renewal, you authorize us to continue to charge your credit card on file, which ensures your coverage automatically renews. If you would like to change your payment preference, or remove the automatic renewal provision, contact us at 800.445.6999 or cancellation@orhp.com.

Transfer by Plan Holder:

This Plan is transferable to a new owner. In that event, please notify us.





Please give your client a sample Plan Contract. Plan # _____

Select Plan Coverage (Choose One)

COVERAGE IS FOR HOMES LESS THAN 5,000 SQ. FT. FOR HOMES 5,000 SQ. FT. OR MORE, PLEASE CALL FOR QUOTE OR VISIT US ONLINE AT WWW.ORHRCOM.

HOME SELLER/BUYER COVERAGE

Patriot Plan

- Single Family Home **\$295**
- Condo/Townhome/Mobile Home **\$265**

Liberty Plan (Includes Patriot Plan Coverage)

- Single Family Home **\$395**
- Condo/Townhome/Mobile Home **\$365**

Freedom Plan (Includes Liberty Plan Coverage)

- Single Family Home **\$495**
- Condo/Townhome/Mobile Home **\$465**

Eagle Two-Year Plans

- Eagle Patriot (Two-Year Plan)** **\$515**
Two years of Patriot Plan coverage
- Eagle Liberty (Two-Year Plan)** **\$690**
Includes Kitchen Refrigerator and additional Plan Enhancements
- Eagle Freedom (Two-Year Plan)** **\$850**
Includes Liberty Coverage plus Washer/Dryer and Water Softener

HOMEBUYER COVERAGE

Multi-units (Patriot Plan)

- Duplex-\$495
- Triplex-\$695
- Fourplex-\$895

New Construction (Years 1-4 or 2-5)

Patriot Plan

- Single Family Home **\$495**
- Condo/Townhome/Mobile Home **\$465**

Liberty Plan

- Single Family Home **\$595**
- Condo/Townhome/Mobile Home **\$565**

Freedom Plan

- Single Family Home **\$695**
- Condo/Townhome/Mobile Home **\$665**

HOMEBUYER'S OPTIONS

To determine Optional Coverage cost for multiple unit buildings, multiply option cost by the number of units.

- Swimming Pool Equipment **\$ 85**
- Spa/Hot Tub **\$ 85**
- Saltwater Circuit Board and Cell **\$150**
- Solar Pool/Spa Components **\$250**
(Only available with Pool/Spa Equipment Coverage)
- Solar Hot Water System **\$250**
- Limited Roof Leak Repair - **NEW!** **\$100**
- Well Pump **\$100**
- Booster Pump **\$ 75**
- Septic Tank Pumping/Septic System/Sewage Ejector Pump **\$ 85**
Includes Grinder Pump
- Water Softener/Reverse Osmosis Water Filtration System **\$ 75**
- Washer/Dryer (Per Set) **\$ 85**
- Kitchen Refrigerator (per unit, for multi-unit properties) **\$100**
- Additional Refrigeration (four units total) **\$ 50**
(Only available with Liberty or Freedom Coverage)
- Appliance Limit Upgrade - **NEW!** **\$100**
- Gas Fireplace **\$ 50**
- Guest Home/Casita (Up to 1,500 sq. ft.) **\$150**

For optional coverage, add pricing indicated above. If the combined square footage of the main home and guest home/casita is 5,000 sq. ft. or more, call us for a quote.

PLAN TOTAL Includes applicable sales tax **\$ _____**

\$75 Trade Call Fee

APPLICATION – ORDER TODAY!

Internet: www.orhp.com | **Phone:** 800.445.6999 | **Fax:** 800.866.2488

Mail: P.O. Box 5017, San Ramon, CA 94583-0917

Covered Property

Street _____

City _____ State _____ Zip _____

Homebuyer/Seller Information

Buyer Name _____

Buyer Mailing Address _____

Phone # (_____) _____

Buyer Email _____

Seller Name _____

Seller Email _____

Agent/Closing Information

Initiating Agent Information Seller's Agent Buyer's Agent

Main Office Phone # (_____) _____

RE Company Name _____ City _____

Initiating Agent _____

Initiating Agent Email _____

Cooperating Agent Information

Main Office Phone # (_____) _____

RE Company Name _____ City _____

Cooperating Agent _____

Cooperating Agent Email _____

Closing Company Information

Closing Company Name _____ City _____

Officer _____

Main Office Phone # (_____) _____

File # _____ Estimated Close _____

Closing Company Officer Email _____

Acknowledgement

I desire:

- Coverage as indicated.
- To decline the benefits of coverage.
- To decline the Optional Coverage benefits of: _____

I agree not to hold the above real estate company, broker, and/or agents liable for the repair/replacement of a system or appliance that would have been covered by this Plan. The real estate agent offering this Plan does so as a service to protect their client's best interest.

Signature _____ Date _____

I also acknowledge that:

- 1) The terms of my Agreement, and the coverage I will receive, will be governed by a Plan Contract that will be mailed to the Homebuyer upon receipt of the Plan fee.
- 2) Coverage is not all inclusive; and contains specific exclusions and limitations.
- 3) I have read and accept the terms of cancellation and arbitration stated herein.

WHICH PLAN is right for you?

\$75 TRADE CALL FEE

HOME BUYER	PATRIOT PLAN	LIBERTY PLAN	FREEDOM PLAN	OPTIONAL COVERAGE - HOME BUYER ONLY	
Single Family Home	\$295	\$395	\$495	Swimming Pool Equipment	\$ 85
Condo/Townhome/Mobile Home	\$265	\$365	\$465	Spa/Hot Tub	\$ 85
COVERED				Saltwater Circuit Board and Cell	\$ 150
Heating System	•	•	•	Solar Pool/Spa Components <small>(Only available with Pool/Spa Equipment Coverage)</small>	\$ 250
Air Conditioner/Cooler	•	•	•	Solar Hot Water System	\$ 250
Ductwork	•	•	•	Limited Roof Leak Repair - NEW!	\$ 100
Drain Line Stoppages	•	•	•	Well Pump	\$ 100
Plumbing Pipe Leaks	•	•	•	Booster Pump	\$ 75
Toilets	•	•	•	Septic Tank Pumping/Septic System/Sewage Ejector Pump <small>Includes Grinder Pump</small>	\$ 85
Water Heater	•	•	•	Water Softener/Reverse Osmosis Water Filtration System	\$ 75
Built-in Jetted Bathtub Motor & Pump	•	•	•	Washer/Dryer (Per Set)	\$ 85
Recirculating Pump	•	•	•	Kitchen Refrigerator <small>(per unit, for multi-unit properties)</small>	\$ 100
Instant Hot/Cold Water Dispenser	•	•	•	Additional Refrigeration Units <small>(Only available with Liberty or Freedom Coverage)</small>	\$ 50
Garbage Disposal	•	•	•	Appliance Limit Upgrade - NEW!	\$ 100
Sump Pump	•	•	•	Gas Fireplace	\$ 50
Electrical System	•	•	•	Guest Home/Casita (Up to 1,500 sq.ft.) <small>For optional coverage, add pricing indicated above. If the combined square footage of the main home and guest home/casita is 5,000 sq. ft. or more, call us for a quote.</small>	\$ 150
Exhaust, Attic, Ceiling, Whole House Fans	•	•	•		
Garage Door Opener	•	•	•		
Central Vacuum	•	•	•		
Dishwasher	•	•	•		
Trash Compactor	•	•	•		
Kitchen Exhaust Fan	•	•	•		
Oven/Range/Cooktop	•	•	•		
Built-in Microwave Oven	•	•	•		
Rekey Service	•	•	•		
Pre-Season HVAC Tune-Up	•	•	•		
Kitchen Refrigerator		•	•		
Plan Enhancements		•	•		
Washer/Dryer			•		
Water Softener/Reverse Osmosis Water Filtration System			•		

 **SELLER'S COVERAGE INCLUDED**

Not available for multi-unit or new construction properties.

Includes all items in Standard Coverage except those shaded in yellow.

Seller's Coverage is available only in conjunction with the purchase of Buyer's Coverage and has a maximum term of 180 days.

 **EAGLE PLAN**

Two Years of Coverage for Homebuyer

See page 8 for Plan choices and pricing.

 **RENEWABLE COVERAGE**

Stay Protected Year After Year

Renew your home warranty annually for seamless coverage.

 **HOMES 5,000 SQ. FT. OR MORE** or other property types, please call for quote.

CALL 800.445.6999

See plan for details of coverage.

